

Terms and Conditions of Best Maid CSI

1. Acceptance of Terms

By accessing and using the Best Maid CSI website (hereinafter referred to as 'the Site') and/or by hiring our cleaning services (hereinafter referred to as 'the Services'), you (hereinafter referred to as 'the Client') agree to comply with these Terms and Conditions (hereinafter referred to as 'the Terms'). If you do not agree with any part of these Terms, you should not use the Site or hire the Services.

2. Cleaning Services

Best Maid CSI offers professional cleaning services for homes and businesses. A detailed description of our Services, including types of cleaning, rates, and coverage areas, is available on the Site. We reserve the right to modify or discontinue any Service at any time, without prior notice.

3. Space Preparation

Object Collection: The Client is responsible for collecting and securing all personal belongings before the arrival of our cleaning team. Best Maid CSI is not responsible for the loss, damage, or misplacement of personal items that have not been collected and secured by the Client.

Furniture: To ensure efficient cleaning, the Client must provide a clear space around the furniture. Otherwise, only accessible areas will be cleaned.

Property Access: The Client must ensure access to the property at the agreed time. If access is not possible, a charge of 50% of the service fee will apply.

4. Reservations and Cancellations

Online Reservations: Reservations are made exclusively through the Site.

Cancellations: Cancellations must be made at least 24 hours in advance. Otherwise, a charge of 50% of the total service cost will apply.

Access Blockage: If our team cannot access the property due to reasons attributable to the Client, a 50% charge will also apply.

5. Responsibilities

Best Maid CSI is committed to providing high-quality services.

Our responsibility is limited to direct damages caused by proven negligence.

The Client must protect their valuables before the service is provided.

We have liability insurance.

6. Intellectual Property

All content on the Site is the property of Best Maid CSI or its licensors and is protected by intellectual property laws.

7. Changes to These Terms

We reserve the right to modify these Terms at any time, without prior notice. Changes will take effect upon publication on the Site.

8. Contact Us

Phone: +1 (463) 320-1577

Email: bestmaidcsi@gmail.com

9. Governing Law

These Terms shall be governed by the laws of the state of Indiana, United States.

10. Entire Agreement

These Terms constitute the entire agreement between the Client and Best Maid CSI.